

Max Vincent Fiordalisi

480 Lehman Ave., #221
Bowling Green, Ohio 43402

Local: 419-575-1646
max@maxfior.com
<http://www.maxfior.com>

Profile

[Network Administrator] – [PC Technician] – [Support]

An eager and passionate computer administrator that has been in the field of computer technology for over 8 years. Professionally maintained the student portion of the Bowling Green State University LAN and used key skill sets to develop and administer the Popular Culture website for over 2 years. Designed specialized minor in college of Arts and Sciences pertaining to computer technology; focusing on business instruction / network planning, deployment and maintenance.

Accomplishments

- Computer Consultation Entrepreneur - 5 years.
- Consistent recommendation and deployment of proper hardware and software for complete business solutions.
- Designed and planned individualized college minor in Business Hardware / Computer Technology.

Experience

Staples, Bowling Green 2003 to Present

Business Machines Salesman

Understanding of end-user to recommend proper hardware and software for any type of environment. Finding the most cost effective solutions for local business owners. General sales duties.

- Employee of the month three times since starting with company.
- Extremely effective communication with clients and end-users to address problems and issues.
- Was able to sell complete solutions for LAN and wireless networks to public and corporate environments.
- Competent in all computer hardware that is stocked in store so that proper recommendation could be given.
- Second in highest sales volume throughout store, regular usage with AS/400 performing queries and other data basing duties.

Bowling Green State University, Bowling Green 2002 to 2004

Web Administration/ Design

Single handedly designed and maintained web site for the department of Popular Culture. Weekly maintenance and meetings with Doctor of department.

- Major conversion of dated web documents to new standards. Fixed security holes in web content.
- Proficiencies with HTML/ XHTML and CSS in Dreamweaver, Adobe Photoshop and Acrobat. Web Server administration and maintenance including FTP, TELNET and SSH sessions.

Bowling Green State University, Bowling Green 2001 to 2003

Technology Support Specialist

Maintained University network in student residency halls. Supervisor of computer lab consultants. Web maintenance and support. Network testing and configuration.

- Taught instructional sessions on LAN Servers and NAS Servers on University wide network. Payroll and weekly meetings with staff. Bimonthly meetings with residency hall staff relating to computer network, theft, hardware issues and viral out breaks.

Education

Bachelor of Arts, Popular Culture / Minor: IPP

2004

Bowling Green State University, Bowling Green, Ohio - Minor: Individualized Planned Program in; Business Hardware Planning / IT

Skills

- Software: Microsoft Windows 3.x, 9x, Windows NT 4.x, Windows 2000 (all) Windows XP (all) Windows Server (all); Microsoft Office (all) Macintosh OS 10.x; Linux (most distributions), UNIX, Novell, Astaro, Smoothwall (all), AS/400, Adobe Photoshop CS, Acrobat, Go Live; Macromedia Dreamweaver, Fireworks, Flash; Sony Vegas 4.0. Windows Office suite (all versions), Word Perfect suite, Star Office suite. Most data mastering software; Veritas Backup Exec, reByte (all versions)
- Hardware: PC A+ +; All Intel X86 platforms, All Intel XEON platforms, All AMD platforms, SCSI hardware (internal and external), IDE devices, Firewire, SATA, USB, professional video cards, Rack mount servers (1U,2U, etc), CAT5 cabling, OSI model, Hubs, Switches, Routers, Fiber, RAID setup and deployment, DV technologies (including backup).
- Skill Sets: TCP/IP networking, 802.11x wireless administration and deployment, hardware firewalls (i.e., Cisco PIX, M0N0wall, Sonicwall, 3com), custom design of NAS servers, administration of Quantum Snap appliances, SANs, Apple X-Serve, streaming video/data servers, network security and domain policy, intrusion detection / security analysis. Proficiencies in HTML and CSS template creation.

Volunteer

Wood County Humane Society, Bowling Green

2002 to Present

Volunteer / Computer help

Helped with computer data base and maintenance of all computer hardware. Made recommendations for older equipment so that budget was utilized efficiently.

Bowling Green State University, Bowling Green – Department of Popular Culture.

2004 to Present

Volunteer / Computer Web Design Help

Web design and maintenance when needed, conversion of documents and monthly FTP or TELNET/ SSH sessions to check web server. Communication through head of department, Dr. Angela Nelson.



Bowling Green State University

January 12, 2005

Department of Popular Culture
Bowling Green, Ohio 43403-0226
(419) 372-2981
Fax: (419) 372-2577

Max V. Fiordalisi
LETTER OF REFERENCE

I am writing to recommend to your employment **Max V. Fiordalisi**, who served as my Department's technical assistant for web development for 2 years.

I first met Max during Spring Semester 2002 when he expressed an interest in majoring in Popular Culture. I was the Undergraduate Advisor at the time and I thought that he was a very industrious and self-motivated young man. In short, I was impressed by how he carried himself and how he seemed to know what he wanted to do with his life academically. At other advising meetings with Max, he explained to me in more detail about the experience he had with working with computers and web page design. I told him that the Department really needed to have the web page updated and maintained. He expressed interest in assisting us. Since by that time he was a major in our B.A. program, I was very interested in hiring him to update and redesign our department web page (<http://www.bgsu.edu/departments/popcf/>).

Max began working in December 2002. From December 2002 through December 2004, we met or corresponded by e-mail on a regular basis. Max has proven to be a great asset to our department because until he was hired, we had no person to work exclusively with our web page. In addition, he contributed constructive ideas for web page development from the perspective of a student. For example, in December 2004 (and during Fall Semester 2003), Max took photos of new faculty to be uploaded on our page. He suggested that the Department have new photos and a new format for listing faculty and staff; he thought that students might appreciate the change.

Max has considerable experience with information technology since he worked at the Residential Computing Center for several years at Bowling Green State University. He would be able to do almost any type of work pertaining to computer technology, including: web design (as I have mentioned), help desk support, networking, server administration, computer maintenance, and the like.

Max graduated in December 2004. He volunteered to continue to maintain our web page so I expect that I will continue to be in contact with him at least throughout Spring Semester 2005. I believe that Max has a high level of maturity and has gained a tremendous amount of skills relevant to computer technology to begin a career in this area. I don't think you will find any person more excited about this position than Max and, should you hire him, I believe that you will not be disappointed by the work he accomplishes for you and your company.

Please feel free to contact me at your earliest convenience.

Sincerely,

A handwritten signature in cursive script that reads "Angela M. Nelson".

Angela M. Nelson, Ph.D.
Associate Professor and Chair
Department of Popular Culture
108 Popular Culture Building
Phone: 419-372-0284
E-mail address: anelson@bgsu.edu



January 8, 2004

To Whom It May Concern,

It has been my pleasure to know, and work with, Max Fiordalisi since June 2003. In that time he has become a valuable member of our company. His technical abilities, as well as people skills, have assisted our customers in finding solutions to any computing question they may have had, as well as making informed purchasing decisions.

Max is thorough and diligent when working, and will be impossible to replace. He will be an asset to any company he joins.

If further information is needed, please contact me at 419-874-4156.

Sincerely,

A handwritten signature in cursive script that reads "Susan Polizano".

Susan Polizano
Sales Manager
Staples, Inc.